



## Terms and Conditions of Sale

E-mail: [info@airmaxtechnologies.com](mailto:info@airmaxtechnologies.com)  
Web Site: [www.airmaxtechnologies.com](http://www.airmaxtechnologies.com)

- Warranty:** Warranty period is sixty (60) months from date of purchase. Cost of returning the goods to Airmax Technologies Inc. is by others. All warranty parts are to be prepaid by the customer. The customer's account will be credited only after the defective part has been examined by Airmax Technologies Inc. or the vendor and determined to be defective. No warranty will be in effect until the equipment is paid for in full. Warranty on all equipment sold to customer may be suspended, at Airmax Technologies Inc.'s discretion, until the customer's account is in good standing. Warranty covers defective components only. Normal wear and abuse is not covered.
- Labour (1<sup>st</sup> & 2<sup>nd</sup> Year)** Labour warranty includes a fixed labour amount for the replacement of a defective part for 2 year (24 months) and commences on the date of purchase. Labour claims are a fixed amount per claim per day.
- Claims:** Claims for damages and shortages must be made within two (2) days of receipt of goods. It is the responsibility of the receiving party to check count and condition of goods. The receiving party's signature on the shipping copy of the invoice or bill of lading absolves Airmax Technologies Inc. of responsibility for count and condition unless damage is concealed. In the case of damages or shortages, it is the responsibility of the receiving party to claim against the carrier if other than Airmax Technologies Inc.
- Returns:** Written permission must be obtained for return of all goods. All returns will be subject to a 25% restocking charge. All returns are to be prepaid. When returning goods, please quote the invoice number on which the goods were purchased, product serial number, and the return goods number issued by Airmax Technologies. Special or custom order equipment may not be returned for credit. Any products or components must be returned to Airmax Technologies Inc. free and clear of liens or other encumbrances.
- Limitations on Liability:** This warranty does not cover and no warranty is made with respect to;
- A. Failures not reported to Airmax Technologies within the time period specified above.
  - B. Failures or damage due to misapplication, misuse, abuse, improper storage, improper installation, or handling, abnormal conditions of temperature, water, dirt, corrosive substances, or other contaminants.
  - C. Products which have been repaired with parts or materials not furnished or approved by Airmax Technologies Inc. or by its authorized dealers or representatives, or products which have been in any way tampered with or altered.
  - D. Products damaged in shipment or storage or otherwise without fault of Airmax Technologies Inc..
  - E. Use of the product in a commercial application.
- Airmax Technologies Inc.'s total responsibility for any claims, damages, losses, or liabilities related to the product covered hereunder shall not exceed the purchase price of such product. In no event shall Airmax Technologies Inc. be liable for any special, indirect, incidental, or consequential damages of any character, including but not limited to loss of productive facilities or equipment, delay of construction schedule, lost profits, property damage, transportation, installation or removal, lost production, or personal injury whether suffered by the purchaser or any third party. Airmax Technologies Inc. disclaims all liability for any and all costs, claims, demands, charges, expenses, or other damages, either direct or indirect, incidental to personal injury or property damage arising out of any cause of action based on strict liability.
- Freight:** Prepaid and bill, FOB Factory
- Payment Terms:** 2% 10 days. Net 30 days (O.A.C.). 2% service charge will be applied to overdue accounts.
- Taxes:** All taxes extra
- All prices, terms, and conditions are subject to change without notice.



## Warranty Registration

E-mail: [info@airmaxtechnologies.com](mailto:info@airmaxtechnologies.com)  
Web Site: [www.airmaxtechnologies.com](http://www.airmaxtechnologies.com)

**Please complete the following information and return within 30 days of the unit start up and include a copy of the Equipment Commission Form for each piece of equipment.**

### **Sold To:**

Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ Zip/Postal Code \_\_\_\_\_

Phone No. \_\_\_\_\_ Fax \_\_\_\_\_

### **Item Purchased:**

Unit Model \_\_\_\_\_ Serial No. \_\_\_\_\_

Date of Purchase \_\_\_\_\_ Date of Start up \_\_\_\_\_

Installer \_\_\_\_\_

### **Purchased From:**

Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

To insure your warranty protection, please complete and return this form to Airmax Technologies Inc. attention Product Registration.



# Warranty Parts Request Form

E-mail: [info@airmaxtechnologies.com](mailto:info@airmaxtechnologies.com)  
Web Site: [www.airmaxtechnologies.com](http://www.airmaxtechnologies.com)

**Homeowner Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Address: \_\_\_\_\_ Unit # \_\_\_\_\_

City: \_\_\_\_\_ Prov. \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone # \_\_\_\_\_ Other # \_\_\_\_\_

**Contractor Name:** \_\_\_\_\_

Address: \_\_\_\_\_ Unit # \_\_\_\_\_

City: \_\_\_\_\_ Prov. \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone # \_\_\_\_\_ Other # \_\_\_\_\_

Email: \_\_\_\_\_

**Distributor / Rental Provider Name:** \_\_\_\_\_

Address: \_\_\_\_\_ Unit # \_\_\_\_\_

City: \_\_\_\_\_ Prov. \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone # \_\_\_\_\_ Other # \_\_\_\_\_

Email: \_\_\_\_\_

**Model Number:** \_\_\_\_\_ **Serial number:** \_\_\_\_\_

Date installed: \_\_\_\_\_ Date Failed: \_\_\_\_\_ Date Serviced: \_\_\_\_\_

**Failed Part Number:** \_\_\_\_\_ **Replacement Part Number:** \_\_\_\_\_

Failed Part Description: \_\_\_\_\_

Reason for Failure: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**“FAILED, NOT WORKING, DEFECTIVE” etc. is not acceptable and will be considered incomplete. Incomplete warranty forms will not be accepted or considered; only a detailed explanation of the component failure will be considered for warranty.**

**All parts returned must be accompanied with a completed warranty tag.**